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The Rt. Hon. Priti Patel M.P.

Home Secretary
Home Office
2 Marsham Street
LONDON
SW1P 4DF

Thursday 21st July 2022

Dear Priti

Delays in Processing British Passports

I am writing with deep concern surrounding the major delays and the lack of response from Her Majesty's Passport Office.

I have been inundated with e-mails, calls and letters from constituents due to go on holiday imminently, but facing delays in getting passport applications and renewals processed.

In a couple of cases, children have been upset fearing they might not be able to take part in once-in-a-lifetime holidays, missing family weddings and key workers from the pandemic being unable to take their well-deserved break.

I had one constituent whose 16-year-old daughter travelled all the way to London where she waited from 7.30 a.m. until 3.00 p.m. in the heatwave only to be told to come back and do the same all over again on Saturday. This is simply unacceptable.

Other constituents have been in touch to say that the Passport Office had lost their documents, leaving them without identification whilst others have waited upwards of 12 weeks for a passport to be processed.

People are fed up with the bureaucracy and delays incurred in getting a passport renewed.

Please can you reassure me and my constituents that the Home Office is taking this serious failure of service seriously and is doing the utmost to correct the errors in processing as well as clearing the backlog of passport applications and renewals.

I look forward to hearing your response and hearing what plans you and your department intend to put in place to alleviate this ongoing issue.

Yours ever,



Andrew Rosindell M.P.