



Andrew Rosindell M.P.

Member of Parliament for Romford

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The Rt Hon. Steve Barclay M.P.
Secretary of State
Department for Health and Social Care
39 Victoria Street
LONDON
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Tuesday 10th January 2023

Dear Steve

Ambulance Waiting Times & Ambulance Handover Delays

I am writing with immense concern following my reading of NHS England figures on ambulance handover delays, together with anecdotal exchanges from my constituents on ambulance delays more broadly.

18,537 hours were lost due to continuing ambulance handover delays across hospital trusts in the Greater London Area which is amounting to an average of 378 hours lost per day. Leading those worst affected is the Barking, Havering and Redbridge University Hospitals NHS Trust (B.H.R.U.T.), which is centred in my constituency at Queen's Hospital, Romford where we have lost 2,527 hours to this ongoing problem.

I have received numerous complaints from residents in Romford confirming that this data is a reflection of their own experiences.

This is coupled with exceedingly long waiting times once patients have arrived at their hospital of convenience. I have been informed that Queen's Hospital has been experiencing emergency waiting times of up to 15 hours.

The National Health Service exists to be a safety net for the people of this country to feel protected, but at present, it is becoming the source of great stress and anxiety.

Please can you reassure me and my constituents that the Department of Health is exploring options on how to rectify this persisting issue, ensuring that the basics of our National Health Service is run to serve the interests of patients.

I look forward to hearing your response and hearing what plans the Department of Health intend to put in place to alleviate serious issue which is having a dramatic effect on my constituents.

Yours ever,